



Bock's Music Shop e.U.

Glasauergasse 14/3

1130 Wien (Europe)

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e-mail: office@bocksmusicshop.at website: www.bocksmusicshop.at

UID-Nr. ATU51074803

General Business Terms

Shipment

We always try to execute shipment as quick as possible. Unforeseen obstacles, however, give us the right to part consignment or to cancel a shipment contract. In these cases, a claim for damages will not be recognized.

Offer

All offer according shipment possibilities. Every order by Internet, letter, fax or phone is binding. Orders can be made by fax, e-mail, letter or phone. No shipment warranty can be given for second-hand products and rarities.

Shipment conditions

Shipment is only made by post mail at the current mail rate. Shipment and packaging costs are at the buyer's charge and will be accounted separately in the invoice. Shipment to countries abroad may cause additional taxes and duties to be paid by the customer. Shipment will be executed by usual transport media at the customer's risk. Bock's Music Shop assumes no liability for transport damages.

Postal charges

Austria:

Ab einem Lieferwert von EUR 40,00 verrechnen wir innerhalb Österreichs keine Versandkosten!

EUR 4,00

Europe:

Up to 350 gramm (1 - max. 3 CDs) - EUR 6,50

Up to 500 gramm (approx. 3 - 4 CDs) - EUR 9,00

Up to 1000 gramm (approx. 5 - 8 CDs) - EUR 12,00

Up to 2000 gramm (approx. 9 - 15 CDs) - EUR 17,50

Outside Europe:

Up to 350 gramm (1 - max. 3 CDs) - EUR 7,50

Up to 500 gramm (approx. 3 - 4 CDs) - EUR 9,50

Up to 1000 gramm (approx. 5 - 8 CDs) - EUR 14,00

Up to 2000 gramm (approx. 9 - 15 CDs) - EUR 21,00

Beyond it on request!

Prices in EURO incl. packing, works until recalled.

Nachnahmesendungen und Priority-Versand erfolgen nur auf ausdrücklichen Wunsch des Bestellers und Verrechnung der dafür tatsächlich anfallenden Portospesen.

Prices

Our prices are in Euro (EUR).

Right Of Return

No articles can be returned because the product was not liked.

If an article has been delivered damaged or deficient, it can be returned to Bock's Music Shop within 14 days. In this case you'll get a new item and we will cover the costs of the redelivery.

Please always select the cheapest form of mailing (book-parcel or letter). Otherwise Bock's Music Shop cannot reimburse the costs. If the post charges us with unnecessary delivery charges because of unstamped postage, we reserve the right to deduct the price of the credited item from the product value.

Please let us know the reason for the return. Send the parcel sufficiently stamped to

Bock's Music Shop e.U.
Glasauergasse 14/3
A 1130 Wien, Austria

We deduct the value of the order (and, should the occasion arise, the postage costs) to the bank account of your credit card or cancel our invoice. You will be informed about the related credit item. Please keep the postal receipt from the returned parcel until you have received the notice.

Payment

Payment only in advance. Payments can be made by:

VISA- or MasterCard

International Money Order (IMO)

Bank transfer (only possible for domestic orders)

(BAWAG P.S.K., BLZ 14000, Kontonummer 01010-817-087), Dieter Bock

cash (registered)

EURO – remittance (costs are at the charge of the payer)

(BIC: BAWAATWW, IBAN: AT431400001010817087), Dieter Bock

cash impayment form

The merchandise remains our property until full payment of the price.

Jurisdiction

Place of jurisdiction and performance is Vienna, Austrian law in force.